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# eDelivery Tracking System Overview

The eDelivery Tracking System was developed to:

- Increase customer service by instantly viewing when the invoice was printed, when the driver was dispatched, what parts were on the invoice and the approximate time of the delivery
- Decrease time and costly fuel on misguided deliveries
- Increase driver productivity and accountability with technology

# Getting Started – Enabling eDelivery

Upon subscribing to eDelivery, AIS will assign you a unique store ID. This ID must be setup in the AIS ePart administration area. From AIS main menu choose option **6**, supervisory. Then choose option **J**, configuration. Type **ZX** and the following screem will be displayed:

	** AISBOX *	: <b>*</b>		
Autologue-AI	S Version A7.006 - MAR 16	2007 02:12P -	Group A Term	TERRYS
	ePart, eOffice and	eDelivery setu	p	
	1) ePart / eOffice 2) eDelivery			
	Enter Selection or	F2 to Exit:		



Choose option **1**, *ePart/eOffice*, and the following screen will be displayed:

With the cursor positioned on **STOREID**, enter the assigned **ID** and press *<enter>* With the cursor positioned at **HOSTNAME**, enter **epartconnection.com** and press *<enter>* 

With the cursor positioned at **PORT**, enter **33792** if not already set, and press <*enter*>

Press **F2** then choose option **2**, *eDelivery*, and the following screen will be displayed:

DELIVERY OPTIONS

ENABLE DELIVERY SYSTEM (1 = ENABLE, 2 = DISABLE)..... 1

DELIVERY TYPE (1 = LOCAL, 2 = AUTOLOGUE SERVER)..... 2

Choose option **1** to enable and press *<enter>*, then choose option **2** for *Autologue server* and press *<enter>*. Press **F2** back to the main menu.

# Uploading Invoices Through Point Of Sale

All finalized charge sale invoices generated through point of sale that the user enters will now be automatically uploaded through the internet into the eDelivery Tracking System. This process is transparent to the point of sale user.

## **eDelivery Access**

• To access the eDelivery Tracking System, enter the following URL within your internet browser: <u>http://edelivery.epartconnection.com</u> and the following screen will be displayed:

eDelivery Tra	cking Syste	em				ė		Very System
Map View	Drivers	Undispatched Delivery Items	<u>Current</u> Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
Log In Location Password	ew Demo	Undispatined Delivery Liens Save Password og In	<u>Current</u> Dispatches	Unreturnsd Delivery Rema	Reports	Satue	Halp	Log Off

- Left click within the *Location* field and enter your store's ID.
- Left click within the *Password* field, enter your store's ID password and then left click on the *Log In* button.



The user will now be logged into the eDeliver Tracking System *Undispatched Delivery Items* screen as shown:

eDelivery Tracking System			Ċ	TRACKING	VERY SYSTEM ROYSTEST3
Map View Drivers Undispatched Current Dispatches Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
Select Delivery Items to Dispatch       Show Tomorrow's Invoices         No undispatched invoices.       sortLabel         SelectAll       DeselectAll       Delete Selected Items         SelectAll       DeselectAll       Delete Selected Items         Add to New Dispatch       Change Priority         Selected Dispatch       Change Priority         Selected Dispatch       Add to Selected Dispatch         Add To 10 O'Clock       Add To 1 O'Clock       Add To 3 O'Clock         Add Invoice From eOffice       Invoice #:       Add         Invoice #:       Add       Find         2006 Autelogue Computer Systems       E       2006 Autelogue Computer Systems					

# Setup Menu Option

• To access the *Setup* screen, left click on the *Setup* menu option displayed on the menu bar at the top of the screen.



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The screen now will display four additional menu link options as shown:

eDelivery Trac	cking Syste	m				ė	TRACKIN	VERY SYSTEM ROYSTEST3
Map View	Drivers	Undispatched Delivery Items	Current Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
*Drivers *Alerts =Op								

### Drivers – Setup

• To add delivery driver names, left click on the \**Drivers* menu link option and the following screen will now be displayed:



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eDelivery Tra	cking Syste	m					ROYSTESTS
Map View	Drivers	Undispatched Delivery Items	<u>Current</u> Dispatches	Unreturned Delivery Items	Reports	Setup	Help Log Off
Mae.View *Drivers *Alerts *O Add a New Driver Name Phone Radio # Add (  2 2006 Autologue Compute	ptions *Commissic Cour Cancel			Delusor Rama	Resorts	Setur	<u>Hair</u>

- Left click within the *Name* field and enter the driver's name.
- Left click within the *Phone* field and enter the driver's cellular phone number (if one).
- Left click within the *Radio* # field and enter the driver's radio number (if one).
- Left click on the *Add* button and the entered driver information will be saved and the driver will now be listed under the Drivers list.

Continue these steps until all your drivers have been entered.



#### Alerts – Setup

• To set the number of minutes before changing undispatched invoices into a "red" alert state within the *Undispatched Invoices* screen, left click on the \**Alerts* menu option and the following screen will now be displayed:

eDelivery Tracking Syste	em				e	RACKING	VERY SYSTEM ROYSTEST3
Map View Drivers	Undispatched Delivery Items	<u>Current</u> Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
"Drivers "Alerts "Options "Commissi Countermen can't change or see op Alerts Minutes before changing old invoice	on tions	odate ]			1		
© 2006 Autologue Computer Systems							

• Left click within the *Minutes before changing old invoices red* field, enter the number of minutes and then left click on the *Update* button.



#### **Options – Setup**

• To access the *Dispatching Options* setup screen, left click on the \**Options* menu link and the following screen will now be displayed:

Name         Divers         Universe that         Universe theory         Resonts         Sature         Hale           *Drivers *Alerts *Options *Commission Countemen can't change or see options	ivery	Deli	e					stem	acking Sys	eDelivery Tra
Diab User     Diversion       *Drivers *Alerts *Options *Commission       Countermen can't change or see options       store and the composition of the second or see options       countermen can't change or see options       store to coation (for map view)       Latitude:     33.86951400       Longitude:     117.985409000       ime Zone     (GMT-08.00) Pecific TimeLos Angeles       © Use Day Light Savings Time     Second of the second of	ROYSTEST									
Countermen car't change or see options  store Location (for map view)  Latitude: 33.86514.00 Longitude: -117.39540900  ime 20ne (GMT-08.00) Pacific Time:Los Angeles  GMT-08.00) Pacific Time:Los Angeles  GMT-08.00) Pacific Time:Los Angeles  GMT-08.00 Pacific Time:Los Angeles  Separate pace with a comma):  North: East South, West Driver Cost per Hour Truck Cost per Hour Seve Options  Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.	Log Off	Help	Setup	Reports	Unreturned Delivery Items				Drivers	Map View
Use Day Light Savings Time         Dispatching Options         Can Edit Closed Dispatches         Password for Driver Mode:         driver         Password for Counterman Mode:         counter         Named Driver Routes (separate each with a comma):         10 O'Clock, 1 O'Clock, 4 O'Clock, Urgent         Zones (separate each with a comma):         North, East South, West         Driver Cost per Hour         10 0000         Truck Cost per Mile         0 3600         Average MPH         Seve Options								options ] ]	change or see o ir map view) 51400 540900	Countermen can't Store Location (fo Latitude: 33.8695 Longitude: -117.98 Time Zone
Can Edit Closed Dispatches       Immediate Closed Dispatches         Password for Driver Mode:       driver         Password for Counterman Mode:       counter         Named Driver Routes (separate each with a comma):       IDO'Clock, 1O'Clock, 4O'Clock, Urgent         Zones (separate each with a comma):       North, East South, West         Driver Cost per Hour       10.0000         Truck Cost per Hour       0.3600         Average MPH       30         Seve Options       Uriver mode password will invalidate any links your drivers have made to their driver mode URL.										
Password for Driver Mode:     driver       Password for Counterman Mode:     counter       Named Driver Routes (separate each with a comma):     10.0°Clock, 4.0°Clock, Urgent       Zones (separate each with a comma):     North, East South, West       Driver Cost per Hour     10.0000       Truck Cost per Mile     30       Seve Options     Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.									ns	Dispatching Option
Password for Counterman Mode:     counter       Named Driver Routes (separate each with a comma):     10 O'Clock, 1 O'Clock, Urgent       Zones (separate each with a comma):     North, East South, West       Driver Cost per Hour     10 0000       Truck Cost per Mile     0.3600       Average MPH     30       Save Options     Save Options										
Named Driver Routes (separate each with a comma):          10 O'Clock, 1 O'Clock, 4 O'Clock, Urgent         Zones (separate each with a comma):       North, East South, West         Driver Cost per Hour       10.0000         Truck Cost per Mile       0.3600         Average MPH       30         Save Options       Save Options							driver		er Mode:	Password for Driv
Zones (separate each with a comma):     North, East South, West       Driver Cost per Hour     10.0000       Truck Cost per Mile     0.3800       Average MPH     30       Save Options     Save Options							counter		nterman Mode:	Password for Cou
Driver Cost per Hour 10.0000 Truck Cost per Mile 0.3600 Average MPH 30 Seve Options Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.					]	D'Clock, Urgent	18 O'Clock, 1 O'Clock, 4	each with a comma)	tes (separate e	Named Driver Rou
Truck Cost per Mile 0.3600 Average MPH 30 Save Options Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.					]		North, East, South, Wes	mma):	each with a cor	Zones (separate
Average MPH 30 Seve Options Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.							10.0000		our	Driver Cost per H
Seve Options Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.							0.3600		le	Truck Cost per Mi
Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL.							30			Average MPH
Changing the driver mode password will invalidate any links your drivers have made to their driver mode URL. You can find each driver's URL in the driver edit screen.										Save Options
If you log in using your counterman password, most options to save or alter dispatches will be disabled. The counterman mode is disabled if the counterman password is blank.				s			en.	the driver edit screi	driver's URL in your counterm	You can find each If you log in using
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#### Store Location (For Map View)

• To setup your store location (for map view), left click within the *Latitude:* field, enter in the value, then left click within the *Longitude:* field, enter in the value and then left click on the *Save Latitude & Longitude* button.

To find out the latitude & longitude values for your store location for free, see the following URL: <u>http://geocoder.us/</u>

#### Time Zone

- To setup your time zone, left click on the down arrow button under the Time Zone heading and select your specific time zone.
- If your area uses day light savings time, left click on the check box next to the *Use Day Light Savings Time* field. A check mark designates that your area uses day light savings time.

#### **Dispatching Options**

- If you want to allow users to edit closed dispatches, left click on the check box next to the *Can Edit Closed Dispatches* field. A check mark designates that closed dispatches can be edited.
- To set a password for driver mode, left click within the *Password for Driver Mode:* field, enter in a password and then left click on the *Save Options* button.



- To set a password for counterman mode, left click within the *Password for Counterman Mode:* field, enter in a password and then left click on the *Save Options* button.
- To setup some standard driver routes, left click within the *Named Driver Routes* (*separate each with a comma*): field, enter in the names of the driver routes (with each separated with a comma) and then left click on the *Save Options* button.
- To setup some standard zones, left click within the *Zones (separate each with a comma):* field, enter in the names of the zones (with each separated with a comma) and then left click on the *Save Options* button.
- To setup a driver cost per hour, left click within the *Driver Cost per Hour:* field, enter in a dollar amount and then left click on the *Save Options* button.
- To setup a truck cost per mile, left click within the *Truck Cost per Mile*: field, enter in a dollar amount and then left click on the *Save Options* button.
- To setup an average miles per hour, left click within the *Average MPH:* field, enter in a whole numerical value and then left click on the *Save Options* button.

#### **Commission – Setup**

• To access the *Driver Commission for Customer* setup screen, left click on the \**Commission* menu option and the following screen will now be displayed:

Delivery Trac	king System						Ċ	RACKIN	G SYSTEM
Map View	Drivers Undispa Delivery	tched Items	Current Dispatches	<u>L</u> De	nreturned ivery Items	Reports	Setup	Help	Log Off
"Drivers "Alerts "Opt Countermen can't ch Driver Commission fo Show Commission	ange or see options								
Customer Number	Name	Commission Amount							
1	EPART TEST RETAIL CUSTOMER	\$1.00	Save						
2	*** CASH SALE ***	\$0.00	Save						
100	BIG BOBS	\$1.50	Save						
150	ABC WAREHOUSE INC.	\$1.10	Save						
250	AMERICAN ACRYLIC	\$1.75	Save						
251	CERTIFIED APPLIANCE	\$2.00	Save						
252	CHUCK & SAMS AUTOMOTIVE	\$2.00	Save						
253	CONE CHEVROLET	\$1.50	Save						
254	CONTINENTAL RADIATOR	\$3.00	Save						
255	DATSUN CAR SERVICE	\$3.50	Save						
256	DIETERS V W REPAIR	\$1.85	Save						
257	DUNCAN AUTOMOTIVE	\$1.75	Save						
258	FRIENDLY AUTO REPAIR	\$1.85	Save						
259	FULLERTON TRANSMISSION	\$2.00	Save						
260	A C D AUTO REPAIR	\$2.25	Save						
1 <u>2 3</u>									
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ooo Autologde Computer s	yacema								

The screen will display a list of customer number and names for customers that have information stored within *ePaperless Office*.



- If you want to display commission amounts within the dispatch screen, left click on the check box next to the *Show Commission Information in Dispatch Screen* field. A check mark designates that commission amounts will be displayed.
- To setup specific commission dollar amounts to pay drivers, left click within the *Commission Amount* field besides each customer name. Enter in the dollar amount that will be paid for each delivery to that customer and then left click on the *Save* button at the end of the line to save the entry. Continue this process for each customer in which deliveries will pay a commission amount to the drivers.

# **Undispatched Delivery Items**

• To view a list of undispatched delivery items, left click on the *Undispatched Delivery Items* menu tab displayed on the menu bar at the top of the screen.

The screen will now display a *Select Invoices To Dispatch* heading section on the screen. If there are no invoices to be dispatched, the screen will display a *No undispatched invoices* message. Otherwise the screen will display a listing of all undispatched invoices as shown:

e	Del	ivery	y Tra	icking Sy	stem										ė		IG SY	ETY STEM
	1	ap View	¥	Drivers		Undispatched Delivery Items		Curre Dispate	thes	1	Unreturne Delivery Ite	d ms	Repor	ts	Setup	Help		Log Off
	Sel	ect Del	livery	Items to Dis	patch						Show	Tomorrow's I	nvoices					
		ed by [		1				1										
	-	ect In		-		Customer	Туре	Amount	Print			Action Item	A CONTRACTOR OF A					
		_	3831			CAN ACRYLIC	CHARGE		4/23/2010				West					
		_			a desident of the second second	& SAMS AUTOMOTIVE	Store and the second		4/23/2010				East					
			-			N CAR SERVICE	CHARGE	17.23	4/23/2010				South					
		lect All				TON TRANSMISSION	COD s to "Tomo	38.09	4/23/2010	10:29 AM	9		North					
0 2	Chai Sele Ac Fron Fron Fron Invo	a Store Invoice ice #: a Deliv ice #:	ery Ite	eOffice	1 O'Clock	Add To 3 O'Clock	Add To	Urgent										
		1.274	1.	1 Auto					X									

Invoices, by default, are normally set to a priority number of 9 and have a background color of white. When set to 0, this denotes that it needs to be urgently delivered and is denoted by having a light blue background. Once the alert time has elapsed, the foreground color will turn from black to red. All entries with priority codes of 1 thru 9 will turn have their background turn red once the alert time has elapsed. The alert time is setup within the *Setup – Dispatching Options* screen.



#### **Selecting Items**

• When items are listed within the *Undispatched Invoices* screen, they can be selected by either left clicking on the *Select All* button to automatically select all of the available delivery items or left clicking on each of the check boxes to the left of the specific items to select. When zones have been setup, clicking on a specific zone link will automatically select all the invoices for that zone.

### **Changing Priorities For Items**

• To change priorities for items that have been selected, left click within the *Change Priority to:* field, enter the priority number to assign and then left click on the *Change Priority* button.

### Adding An Invoice From eOffice

• To add an invoice that is not listed within the *Undispatched Invoices* screen, left click within the *Invoice* #: field under the *Add Invoice From eOffice* heading section. Enter an invoice number and then left click on the *Add* button to the right of the field. If the invoice number was valid, it will now be listed on the screen.

### Finding A Delivery Item

• To find out what dispatch number a specific invoice/delivery item is on, left click within the *Invoice* #: field under the *Find a Delivery Item* heading section. Enter the invoice number to search for and then left click on the *Find* button to the right of the field. If the invoice was found, the screen will now display the whole dispatch that the invoice is currently on.

### Assigning Invoices To Be Delivered Tomorrow

- To assign specific invoices to be delivered tomorrow, left click on the *Select All* button to automatically select all of the available delivery items or left click on each of the check boxes to the left of the specific invoices to select.
- Once all the desired invoices have been selected, left click on the *Set Items to Tomorrow* button.

The selected invoices will no longer be shown within the *Undispatched Invoices* screen.

### View Invoices Assigned For Tomorrow

• To view the invoices that have been assigned for tomorrow, left click on the check box field displayed to the left of the *Show Tomorrow's Invoices* field within the *Undispatched Invoices* screen.

### Sorting The List Of Undispatched Invoices

• The list of undispatched invoices can be sorted by customer name, invoice type, printed invoice time, priority or zone. Simply left click on the blue column heading link to resort the list. To resort the items in the original order, left click on the *Change Back to Default Sort* link that is displayed above the column headings.

### Importing An Open Dispatch From Another Store

• When an eDelivery chain ID has been setup for multiple stores, an *Import Open Dispatch From Other Store* screen section will be displayed within the *Undispatched Delivery Items* tab screen. Users can select a store from a drop down selection list,



select an open dispatch number and then left click on the *Add* button to import all the items from that stores dispatch into the current store. The invoices and action items will now be listed under the *Select Delivery Items to Dispatch* section of the screen. A new *Origin* column heading is also listed and displays the store ID for each invoice or action item which shows where they were generated from.

# **Creating A New Dispatch**

- To create a new dispatch within the *Undispatched Invoices* screen, left click on the *Select All* button to automatically select all of the available delivery items or left click on each of the check boxes to the left of the specific invoices to select.
- Once all the desired invoices have been selected, left click on the *Add to New Dispatch* button.

Map View         Drivers         Undispatched Deliver. Items         Seconds         Undispatched Deliver. Items         Resonts         Setue         Help           New Dispatch         Alan Adams         © Dispatch Label:	atch         new Dispatch Label: Invoice Type       Amount       Printed       Action Item       Commission         3780       250       AMERICAN ACRYLIC       CHARGE       1.25       3/16/2010 12:12:00 PM       1.7500         3789       252       CHUCK & SAMS AUTOMOTIVE       CHARGE       3.63       3/16/2010 12:13:00 PM       2.0000         3788       255       DATSUN CAR SERVICE       CHARGE       11.00       3/16/2010 12:13:00 PM       3.5000         on: Action: Customer#: Amount: Invoice Type: Commission: Action: Customer#: Amount: Invoice Type: Commission: Action: Commission: Action: Commission: Interview		ry Trao	cking Sys	tem					2	e	Del	IVER
Oriver for new Dispatch:       Alan Adams       V Dispatch Label:         Priority       Invoice       Customer Mame       Invoice Type       Amount       Printed       Action Item       Commission         1       3787       250       AMERICAN ACRYLIC       CHARGE       1.25       3/16/2010 12:12:00 PM       1.7500         3       3789       252       CHUCK & SAMS AUTOMOTIVE       CHARGE       3.63       3/16/2010 12:13:00 PM       2.0000         2       3788       255       DATSUN CAR SERVICE       CHARGE       11.00       3/16/2010 12:13:00 PM       3.5000         New Action:       Customer#:       Amount:       Invoice Type:       Commission:       Add         Create New Dispatch       Cancel New Dispatch       Sort Items	Invoice         Customer#         Customer Name         Invoice Type         Amount         Printed         Action Item         Commission           3787         250         AMERICAN ACRYLIC         CHARGE         1.25         3/16/2010 12:12:00 PM         1.7500           3789         252         CHUCK & SAMS AUTOMOTIVE         CHARGE         3.63         3/16/2010 12:13:00 PM         2.0000           3788         255         DATSUN CAR SERVICE         CHARGE         11.00         3/16/2010 12:13:00 PM         3.5000           on: Action: Emer#: Em	Map Vi	ew	Drivers	Undispatched Delivery Items	<u>C</u> Dia	ourrent patches	Unreturned Delivery Iter	i ns	Reports	Setup	Help	Log Off
Image: New Action:         AMERICAN ACRYLIC         CHARGE         1.25         3/16/2010 12:12:00 PM         1.7500           Image: Image	3782       250       AMERICAN ACRYLIC       CHARGE       1.25       3/16/2010 12:12:00 PM       1.7500         3789       252       CHUCK & SAMS AUTOMOTIVE       CHARGE       3.63       3/16/2010 12:13:00 PM       2.0000         3788       255       DATSUN CAR SERVICE       CHARGE       11.00       3/16/2010 12:13:00 PM       3.5000         on: Action:			atch: Alan Ad	ams 💌 Dispatch Label:								
3789         252         CHUCK & SAMS AUTOMOTIVE         CHARGE         3.63         3/16/2010 12:13:00 PM         2.0000           2789         255         DATSUN CAR SERVICE         CHARGE         11.00         3/16/2010 12:13:00 PM         3.5000           Iew Action:         Customer#:         Amount:         Invoice Type:         Commission:         Add           Create New Dispatch         Cancel New Dispatch         Os of I tems         Soft I tems         Commission:         Add	3789         252         CHUCK & SAMS AUTOMOTIVE         CHARGE         3.63         3/16/2010 12:13:00 PM         2.0000           3788         255         DATSUN CAR SERVICE         CHARGE         11.00         3/16/2010 12:13:00 PM         3.5000           on: Action: Customer#: Amount: Invoice Type: Commission: Add           Customer#: Amount: Invoice Type: Commission: Add	-							Action Item				
2 v     3788     255     DATSUN CAR SERVICE     CHARGE     11.00     3/16/2010 12:13:00 PM     3.5000       Action:     Customer#:     Amount:     Invoice Type:     Commission:     Add       Create New Dispatch     Cancel New Dispatch     Cort Items	3788     255     DATSUN CAR SERVICE     CHARGE     11.00     3/16/2010 12:13:00 PM     3.5000       on:     Action:     Customer#:     Amount:     Invoice Type:     Commission:     Add       ew Dispatch     Cancel New Dispatch     □ Sort Items	Laurent and	or the same				2002/02/02						
Invoice Type:     Commission:     Add       Create New Dispatch     Cancel New Dispatch     Sort Items	an: Action: Customer#: Amount: Invoice Type: Commission: Add wDispatch Cancel New Dispatch D Sort Items												
Create New Dispatch Cancel New Dispatch Sort Items	ew Dispatch Cancel New Dispatch Sort Items	Lawrence					- or news				i		
O6 Autologue Computer Systems	ze Computer Systems			-		Amount:		Invoice Type:	Commission:	Add	J		
Ub Autologue Computer systems	d Camputer Systems												
		Je Autologi	le Computer	Systems									

The screen will now display a *New Dispatch* screen as shown:

## Selecting A Driver For The New Dispatch

- Left click on the down arrow button displayed at the end of the *Driver for new Dispatch:* drop down selection box.
- Left click on the driver name to be assigned.

## Adding To An Existing Dispatch

• To add items to an existing dispatch within the *Undispatched Invoices* screen, left click on the *Select All* button to automatically select all of the available delivery items or left click on each of the check boxes to the left of the specific invoices to select.



• Once all the desired invoices have been selected, left click on the *Selected Dispatch:* drop down selection box, left click on the existing dispatch number and then left click on the *Add to Selected Dispatch* button.

#### Adding An Action Item

- To add an action item to the new dispatch being created, left click within the *Action:* field and enter the action that you want the driver to perform (i.e. pick up a check).
- Left click within the *Customer#:* field and enter the customer number in which the action is to be performed.
- Left click within the *Amount*: field and enter an amount if needed.
- Left click within the *Invoice Type:* field and enter an invoice type if needed (i.e. COD/CASH).
- Left click on the *Add* button to complete the action item.

#### **Setting Priority Numbers For Invoices**

• Each invoice is defaulted to a priority value of 9. Left click on the down arrow button displayed to the left of each invoice number listed and left click on the desired priority number to assign. Dispatches are sorted by priority number.

Continue this process for each of the invoices listed.

• Once the driver has been selected and priority numbers have been set, left click on the *Create New Dispatch* button.

The screen will now display an *Open Dispatch* **#** screen as shown:

bene	ery Tracking Sy	/stem								C Deliv TRACKING S	YSTEST3
Map \	/iew Drivers		<u>Un</u> Del	dispatched ivery Items	<u>Current</u> <u>Dispatches</u>	Unretur Delivery	ned Items	Repo	rts	Setup Help	Log Off
	oatch # 153										
	obert Robinson										
Invoice	Customer	Inv Type	Action Item	Printed	Started	Delivered	Zone	Inv Returned	Amount	Driver Notes/Problem	;
4128	AMERICAN ACRYLIC	CHARGE		5/31/2011 10:41 AM	05/31/2011 10 41 AM	6/1/2011 8 14 AM	East		13.00		Unassig
<u>4129</u>	DATSUN CAR SERVICE	CHARGE		5/31/2011 10:42 AM	05/31/2011 10 42 AM	6/1/2011 8 14 AM	East		7.00		Unassig
Select Dr	iver: Robert Robinson	(on a route	e) 💙								
	Cash/COD Invoices: \$										
Dispatch	Started at:	05/31/2011	10	54 AM Save	w/out Closing You m	ust save notes to se	e them	on the print out.			
Dispatch	Finished at:	06/01/2011	08	14 AM							
		Print this	Dispatch	Close Dispatch	Unassign These Invoi	ces					
006 Autolog	ue Computer Systems										
000 110000	ar comparer oystems										



The *Dispatch Started at* time will be automatically be set to the current date and time it was created.

### Changing The Dispatch Start Time

• Within the *Open Dispatch* # screen, the user can change the dispatch start time by left clicking within the date and time fields to the left of the *Save w/out Closing* button, entering new values and then left clicking on the *Save w/out Closing* button.

### **Printing The Dispatch**

• Within the *Open Dispatch* # screen, the user can print a report by left clicking on the *Print this Dispatch* button.

The print dialog window will be displayed and the user can left click on the *OK* button to begin printing.

#### **Unassigning Invoices**

• Within the *Open Dispatch* # screen, the user can unassign all the invoices within the current dispatch by left clicking on the *Unassign These Invoices* button or specific invoices by left clicking on the *Unassign* button for the specific invoice. All of the invoices will be removed from the dispatch and will again be shown within the *Undispatched Delivery Items* screen.

## **Current Dispatches**

• Left click on the *Current Dispatches* menu option displayed on the menu bar at the top of the screen.



The screen will now display an *Open Dispatches* heading section on the screen. If there are no open dispatches, the screen will display a *No Dispatches* message. Otherwise the screen will display a listing of all open dispatch numbers as shown:

pen Dispatches Expanded View Show Today's Closed Dispatches Dispatch Named Route Driver Started Completed ispatch # 141 4 O'Clock John Smith 12/01/2009 12:33 PM	Dispatch     Named Route     Driver     Started     Completed       0 spatch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM     Image: Clock # 142       0 spatch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM     Image: Clock # 142       0 spatch # 142     Urgent     Find     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 122     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 122     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 122     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 122     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 122     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142     Image: Clock # 142     Image: Clock # 142       0 spatch # 142     Image: Clock # 142	Dispatches     Expanded View     Show Today's Closed Dispatches       Dispatch     Named Route     Driver     Started     Completed       aatch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM        abatch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM        a Dispatch     a Dispatches          a Dispatches     Find	Dispatch     Named Route     Driver     Started     Completed       0atch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       0atch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       a Dispatch     #	pen Dispatches     Expanded View     Show Today's Closed Dispatches       Dispatch     Named Route     Driver     Started     Completed       ispatch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM	telp Log
Dispatch     Named Route     Driver     Started     Completed       ispatch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       ispatch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       id Oispatch	Dispatch     Named Route     Driver     Started     Completed       catch # 14     4 O'Clock     John Smith     12/01/2009 12:33 PM       patch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       Oispatch       Terms #:       Find       Terms #:	Dispatch     Named Route     Driver     Started     Completed       batch # 14     4 O'Clock     John Smith     12/01/2009 12:33 PM       batch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       a Dispatch       a Dispatch     Find       Find	Dispatch     Named Route     Driver     Started     Completed       batch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       batch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       a Dispatch       a Dispatch       Find       Find	Dispatch         Named Route         Driver         Started         Completed           ispatch # 141         4 O'Clock         John Smith         12/01/2009 12:33 PM         EVALUATION FOR THE START OF THE ST	
spatch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       spatch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       d a Dispatch	patch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       patch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       a Dispatch	batch # 141     4 O'Clock     John Smith     12/01/2009 12:33 PM       batch # 142     Urgent     Robert Robinson     12/01/2009 12:33 PM       a Dispatch	abatch # 141       4 O'Clock       John Smith       12/01/2009 12:33 PM         batch # 142       Urgent       Robert Robinson       12/01/2009 12:33 PM         a Dispatch	spatch # 141 4 O'Clock John Smith 12/01/2009 12:33 PM	
spatch # 142     Urgent     Robert Robinson     12/01/2009       d a Dispatch       spatch #:       Find       stomer #:   Find	a Dispatch # 142 Urgent Robert Robinson 12/01/2009 12:33 PM a Dispatch #: tomer #: Find	a Dispatch a Dispatch atch #: Find tomer #: Find	a Dispatch a Dispatch atch #: Find tomer #: Find		
d a Dispatch patch #: Find stomer #: Find	a Dispatch satch #: Find tomer #: Find	a Dispatch atch #: Find tomer #: Find	a Dispatch atch #: Find tomer #: Find	spatch # 142 Urgent Robert Robinson 12/01/2009 12:33 PM	
stomer #: Find Find	tomer #: Find	atch #: Find tomer #: Find	atch #: Find tomer #: Find		
stomer #: Find	tomer #: Find	tomer #: Find	tomer #: Find	d a Dispatch	
				patch #: Find Find	
				stomer #	
Autologue Computer Systems	utologue Computer Systems	ncologue Computer Systems	ncologue Computer Systems		
				Autologue Computer Systems	

### **Expanded View Of Open Dispatches**

• Within the *Open Dispatches* screen, the user has the option to view an "expanded" screen version of all the currently opened dispatches by left clicking on the *Expanded View* button displayed to the left of the *Show Today's Closed Dispatches* heading.



The screen will now display an expanded view listing of all open dispatches as shown:

Log O	up <u>Help</u>	<u>Set</u>	Reports	<u>eturned</u> ery Items		<u>Current</u> <u>Dispatches</u>	spatched ary Items		Drivers	Map View
									nes	en Dispato
	#75	Dispatch		h #74	D	#73	Dispatch #			Dispatch
	Paul Williams	Driver		Craig Smith	D	Bob Smith	Driver B		Alan Adams	
	8:51 AM	Started		8:50 AM	S	8:48 AM	Started 8		8:47 AM	Started
REPAIR	DIETERS V W	142		CERTIFIED A	11	DATSUN CAR SERVICE		A MARTIN AND A PROPERTY AND	AMERICAN ACF	139
	CONE CHEVRO	<u>143</u>		Pickup Retu		Pickup Paper from Staple	P	RADIATOR	CONTINENTAL	1760
L RADIATO	CONTINENTA	144								
		<u>.</u>	ACRYLIC	AMERICAN A			l			l
	CONE CHEVRO	<u>143</u> <u>144</u>	ACRYLIC	Pickup Retu AMERICAN A AMERICAN A	bles <u>1</u> 1	Pickup Paper from Staple:	P	RADIATOR	CONTINENTAL omputer Systems	

The screen will display a sub-window of each open dispatch that contains the dispatch number, driver assigned, starting time, and each item listed by priority with the customer name/action item.

### Show Today's Closed Dispatches

• Within the *Open Dispatches* screen, the user has the option to display all closed dispatches from today by simply left clicking on the check box to the left of the *Show Today's Closed Dispatches* heading.



The screen will now display a *Closed Dispatches* heading section on the screen and a listing of all closed dispatch numbers from today as shown:

eDelivery	Tracking Sys	stem						RACKIN	VERY SYSTEM ROYSTEST3
Map View	Drivers		Undispatched Delivery Items	Current Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
-									
Closed Dispat	ches	Exp	anded View 🛛 🗹 Show To	day's Closed Dispatches					
Dispatch	Named Route	Driver	Started	Completed					
Dispatch # 8	Z	Alan Adams	3/16/2010 12:34:00 PM	3/16/2010 1:35:00 PM					
Find a Dispate	h								
Dispatch #:		Find							
Customer #:		Find							
© 2006 Autologue Cor	iputer Systems								

## Viewing A Specific Dispatch Number

• Within the *Open Dispatches* screen, the user has the option to view all invoices assigned to a dispatch number. Simply left click on a dispatch number link displayed below the *Dispatch* column to view its information.

## **Closing A Dispatch**

- Within the *Open Dispatch* # screen, left click within the *Delivered* column next to each invoice listed and update the delivery dates and times.
- Left click on the *Inv Returned* check box if the invoice has also been returned.
- Once all the invoice fields have been updated, left click within the *Dispatch Finished at:* field and update the date and time the dispatch was closed.
- Left click on the *Close Dispatch* button and the dispatch will now be considered closed.

## Viewing A Driver's Run On The Map

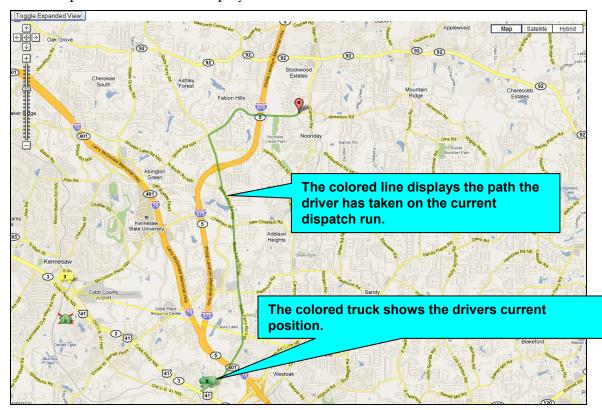
When a driver is equipped with a Windows<sup>TM</sup> Mobile 6 cellular telephone with GPS/Internet capabilities and it's loaded with a piece of eDelivery software, the map view screen will display the drivers' actual path taken (represented by a colored line) and their current position on the map in real time.

• When a specific closed dispatched is being view on the screen, the dispatcher view the actual path taken by simply clicking on the *View Run on Map* button.



User's Guide

A map view will now be displayed as shown:



### Finding A Specific Dispatch Number

• Within the *Open Dispatches* screen, the user has the option to search for a specific dispatch number. Under the *Find an Dispatch* heading, left click within the *Dispatch* #: field, enter in a specific dispatch number and then left click on the *Find* button to the right of the field.

If the dispatch number was found, the screen will display all the information for the entered dispatch.

### Finding Dispatches For A Specific Customer Number

• Within the *Open Dispatches* screen, the user has the option to search for all dispatches for a specific customer number. Under the *Find an Dispatch* heading, left click within the *Customer* #: field, enter in a specific customer number and then left click on the *Find* button to the right of the field.



The screen will display all the dispatches for the entered customer number as shown:

	11-31			1 In 11-11 11-11			1	ROYSTE
Drivers	<u>Undispatch</u> <u>Delivery Ite</u>	ed <u>Curre</u> ms <u>Dispato</u>	nt hes D	<u>Unreturned</u> elivery Items	Reports	Setup	Help	Log O
vispatches for	Customer 255		Expanded View	6				
Dispatch	Driver	Started	Completed					
ispatch # 62	John Smith	12/17/2007 10:47:00 AM	12/17/2007 11:16:00	AM				
ispatch # 68	Robert Robinson	3/3/2008 10:08:00 AM	3/3/2008 10:47:00 AI	м				
ispatch # 69	John Smith	3/12/2008 8:47:00 AM	3/12/2008 9:14:00 A	м				
ispatch # 70	John Smith	3/12/2008 3:00:00 PM	3/12/2008 3:20:00 PM	и				
ispatch # 72	Robert Robinson	3/13/2008 8:48:04 AM						
nd a Dispatch ispatch #: ustomer #: 2 6 Autologue Comp	56	Find						

User's can left click on any of the listed dispatch numbers to view all the invoices for the dispatch number.

## **Unreturned Delivery Items**

• To access the *Unreturned Delivery Items* screen, left click on the *Unreturned Delivery Items* menu option displayed on the menu bar at the top of the screen.



The following screen will now be displayed:

This screen will display all invoices that have not been checked marked as returned under the *Inv Returned* column for the data range selected.

The screen will default the date range filter to the past 24 hour period. User's can left click within the *Start of Date Range*: or *End of Date Range*: fields and change the date range. They would then have to left click on the *Refresh* button to refresh the screen with any new invoices.

Users have the option to left click on the *Inv Returned* check box field for any of the invoice numbers listed. They would then left click on the *Save Changes* button.

### Map View

• Left click on the *Map View* menu option displayed on the menu bar at the top of the screen.



The screen will now display a map view of delivery location and driver icons plotted on the screen. It will also display any open dispatches, the driver assigned and their respective invoices assigned to the dispatch as shown:



The map can also show any driver equipped with a Windows <sup>™</sup> mobile 6 cellular phone equipped with GPS. Each delivery driver will be displayed as a truck icon and have its own unique driver number and color. Each delivery invoice location with a valid address will be displayed as a colored building. Red building icons signify the specific delivery invoice locations that are not yet assigned. Building icons of any other color than red signify that the delivery invoice has been assigned to a driver with the matching color. Once an invoice has been delivered, the building icon will have a red "X" through it which signifies the delivery has been completed. Left clicking on any of the building or delivery truck icons will display a pop up window with more information about the driver or delivery.

## Expanding The Map View

- Within the *Map View* screen, the user has the option to view an "expanded" map view of the drivers and their plotted map points by left clicking on the *Toggle Expanded View* button displayed in the top left corner of the screen. This in essence removes the open dispatch, driver and invoices summary that is normally displayed below the map.
- Left clicking on the *Toggle Expanded View* button again will again display the open dispatch information below the map.

#### Expanded View Of Open Dispatches

• Within the *Open Dispatches* screen, the user has the option to view an "expanded" screen version of all the currently opened dispatches by left clicking on the *Expanded View* button displayed to the left of the *Show Today's Closed Dispatches* heading.

The screen will now display an expanded view listing of all open dispatches as shown:

The screen will display a sub-window of each open dispatch that contains the dispatch number, driver assigned, starting time, and each item listed by priority with the customer name/action item. The dispatch number and invoices within each dispatch are linked that can be clicked on to view the details of the dispatch or invoice.

### Drivers

• To access the *Drivers* screen, left click on the *Driver* menu option displayed on the menu bar at the top of the screen.



The following screen will now be displayed showing each driver, their radio number, whether they can be assigned to a dispatch (*Assignable*) and whether they are currently on a route (*On a Route*):

By default, each drivers *Assignable* check box is marked. This means the driver can be assigned to a dispatch. If a driver is not going to be available for dispatches, left click on the the *Assignable* check box to uncheck it.

# Reports

• To access the *Reports* screen, left click on the *Reports* menu option displayed on the menu bar at the top of the screen.



The following screen will now be displayed:

eDelivery Tracking System					IVERY IG SYSTEM ROYSTEST3
Map View         Drivers           Reports         Driver Activity Report         Run Report	Current ispatches Report Filter Filter By Date	Unreturned Palivery Items Start of Date Range 3/16/2010 12:00 AM	Reports         S           e:         End of Date Range         3/16/2010 11:59 PM	Help	Log Off
	Filter By Driver	Alan Adams 🔍			
g 2006 Autologue Computer Systems					

Under the *Reports* heading, there is drop down selection list of the available reports. Under the *Report Filter* heading, there are various filtering options that can be set when running a report. By default, all reports are set to only print the current days information.

#### **Driver Activity Report**

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Driver Activity Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



Map View         Undisasthed palwers items         Surrent palwers items         Mone (Map of Dispatches)         Aug Minutes Per Dispatches         Aug         Heiz         Los Off           Name         Number Of Dispatches         Avg Minutes Per Dispatches         Image Minutes Per Dispatches	Name         Number Of Dispatches         Avg Minutes Per Dispatches           22         452           Alan Adams         5         12483           Bob Smith         16         5873           Paul Williams         1         20           Zack Thomas         9         7377           Totals         Number Of Dispatches         Avg Minutes Per Dispatches           53         4391	elivery Trad	cking Syst	em				Ċ	TRACKING	SYSTEM ROYSTES
Number Of Dispatches         Avg Minutes Per Dispatches           22         452           Alan Adams         5           Bob Smith         16           Paul Willams         1           24         20           Paul Willams         1           9         27           Totals         5           53         4391	Number Of Dispatches         Avg Minutes Per Dispatches           20         452           Alan Adams         5         12483           Bob Smith         16         5973           Paul Willams         1         20           Act Thomas         9         7377           Totals         53         Adams	Map View	Drivers	Undispatched Delivery Items	Current Dispatches	Unreturned Delivery Items	Reports	Setup	Help	Log Off
Number Of Dispatches         Avg Minutes Per Dispatches           22         452           Alan Adams         5           8ob Smith         16           Paul Williams         1           9         20           Athomas         307           Totals         Auge Of Dispatches	Number Of Dispatches         Avg Minutes Per Dispatches           22         452           Alan Adams         5           Bob Smith         16           Paul Willams         16           24         20           Paul Willams         1           9         27           Totals         5           53         4391									
22         452           Alan Adams         5         12483           Bob Smith         16         5873           Paul Williams         1         20           Zack Thomas         9         7377           Totals           Sa         Sa           Sa         Sa         4391	22         452           Alan Adams         5         12483           Bob Smith         16         5873           Paul Williams         1         20           Zack Thomas         9         7377           Totals           Sa         Sa           Sa         Sa         4391	Driver Act	ivity Report							
Alan Adams         5         12483           Bob Smith         16         5873           Paul Williams         20         20           Zack Thomas         9         777           Totals         Windber Of Dispatches         Avg Minutes Per Dispatches           53         63         431	Alan Adams         5         12483           Bob Smith         16         5873           Paul Williams         20         20           Zack Thomas         9         7377           Totals         Number Of Dispatches         Avg Minutes Per Dispatches           53         4391	Name					Dispatches			
Bob Smith         16         5873           Paul Williams         1         20           Zack Thomas         9         737           Totals           Jumber Of Dispatches           53         4391	Bob Smith         16         5873           Paul Williams         1         20           Zack Thomas         9         777           Totals           Number Of Dispatches           53         4391	Alan Adar	ns							
Zack Thomas     9     7377       Totals     Number Of Dispatches     Avg Minutes Per Dispatches       53     4391	Zack Thomas     9     7377       Totals     Number Of Dispatches     Avg Minutes Per Dispatches       53     4391									
Number Of Dispatches     Avg Minutes Per Dispatches       53     4391	Number Of Dispatches     Avg Minutes Per Dispatches       53     4391									
Number Of DispatchesAvg Minutes Per Dispatches534391	Number Of DispatchesAvg Minutes Per Dispatches534391		mas	9		7377				
53 4391	53 4391	Totals								
							Dispatches			
Autologue Computer Systems	Autologue Computer Systems			53		4391				
		Autologue Computer	Systems							

### **Customer Activity Report**

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Customer Activity Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



elivery Tra	cking Syste	em		
Map View	Drivers	Undispatched Delivery Items	Current Unreturned Dispatches Delivery Items	ROYSTES
	1			
Customer	Activity Report			
Custom 255	er Number	Name DATSUN CAR SERVICE	Number Of Delivery Items	Avg Minutes Per Delivery Items 79
Totals		DATSON CAR SERVICE	2	/9
			Number Of Delivery Items	Avg Minutes Per Delivery Items
			2	79

#### Delivery Item Report

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Delivery Item Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



View	Drivers	Undispatched Delivery Items	1	<u>Current</u> Dispatches	<u>Unretu</u> Delivery	med Items	Reports Setu	ROYS
Delivery Iter	m Activity Report							
Invoice Number	Customer Number	Customer	Driver	Dispatch Number	Action Item	Time Printed	Time Delivered	Minutes Per Delivery Items
3787	250	AMERICAN ACRYLIC	Alan Adams	87		3/16/2010 12:12:00 PM	3/16/2010 12:57:00 PM	45
3788	255	DATSUN CAR SERVICE	Alan Adams	87		3/16/2010 12:13:00 PM	3/16/2010 1:10:00 PM	57
3789	252	CHUCK & SAMS AUTOMOTIVE	Alan Adams	87		3/16/2010 12:13:00 PM	3/16/2010 1:22:00 PM	69
Totals				Number Of Deliver Items 3	У			Avg Minutes Per Delivery Item 57
gue Computer Sy	/stems							

#### Commission Report

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Commission Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



ntere Name: Alan Adams:           ate         Inv # Dispatch # Ust # Name         Action Item C.O.D.         Charge           /4/2008 8:46:00 AM         139         72         250 AMERICAN ACRYLIC         X         \$1.75           /2/2008 3:56:00 PM         1759         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           /2/2008 3:56:00 PM         1760         72         254 CONTINENTAL RADIATOR         X         \$3.00           /2/2009 10:28:00 AM         156         79         256 DIFTERS V W REPAIR         X         \$1.75           /3/2009 10:01:300 AM         3591         83         250 AMERICAN ACRYLIC         X         \$1.75           /3/2009 21:31:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.10           /16/2010 12:12:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.10           /16/2010 12:12:00 PM         3787         87         255 DAMERICAN ACRYLIC         X         \$3.50           /16/2010 12:12:00 PM         3788         87         255 CHUCK & SAMS AUTOMOTIVE         X         \$3.50           /16/2010 12:12:00 PM         3789         87         255 CHUCK & SAMS AUTOMOTIVE         X         \$2	6/4/2008 8:46:00 AM       139       72       250 AMERICAN ACRYLIC       X       \$1.75         6/27/2008 3:56:00 PM       1759       72       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         6/27/2008 3:56:00 PM       1769       72       252 CHUCK & SAMS AUTOMOTIVE       X       \$3.00         3/2/2009 10:28:00 AM       156       79       256 DIETERS V W REPAIR       X       \$1.85         3/3/2009 10:01:00 AM       158       79       256 DIETERS V W REPAIR       X       \$1.75         1/1/3/2009 10:01:300 AM       158       79       250 AMERICAN ACRYLIC       X       \$1.75         1/1/3/2009 10:13:00 AM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010 12:12:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.10         3/16/2010 12:12:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010 12:12:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010 12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.50         3/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE <t< th=""><th>Driver Name:Alan Adams Date Inv # Dispatch # Cust # Name Action Item C.O.D. Charge</th></t<>	Driver Name:Alan Adams Date Inv # Dispatch # Cust # Name Action Item C.O.D. Charge
ntere Name: Alan Adams:           ate         Inv # Dispatch # Ust # Name         Action Item C.O.D.         Charge           /4/2008 8:46:00 AM         139         72         250 AMERICAN ACRYLIC         X         \$1.75           /2/2008 3:56:00 PM         1759         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           /2/2008 3:56:00 PM         1760         72         254 CONTINENTAL RADIATOR         X         \$3.00           /2/2009 10:28:00 AM         156         79         256 DIFTERS V W REPAIR         X         \$1.75           /3/2009 10:01:300 AM         3591         83         250 AMERICAN ACRYLIC         X         \$1.75           /3/2009 21:31:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.10           /16/2010 12:12:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.10           /16/2010 12:12:00 PM         3787         87         255 DAMERICAN ACRYLIC         X         \$3.50           /16/2010 12:12:00 PM         3788         87         255 CHUCK & SAMS AUTOMOTIVE         X         \$3.50           /16/2010 12:12:00 PM         3789         87         255 CHUCK & SAMS AUTOMOTIVE         X         \$2	Driver Name:Alan Adams         Inv # Dispatch # Cust_# Name         Action Item C.O.D.         Charge           6/4/2008 8:46:00 AM         139         72         250 AMERICAN ACRYLIC         X         \$1.75           6/27/2008 3:56:00 PM         1759         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           6/27/2008 3:56:00 PM         1760         72         254 CONTINENTAL RADIATOR         X         \$3.00           3/2/2009 10:28:00 AM         156         79         250 AMERICAN ACRYLIC         X         \$1.85           3/3/2009 10:28:00 AM         156         79         250 AMERICAN ACRYLIC         X         \$1.75           1/1/3/2009 10:13:00 AM         3591         83         250 AMERICAN ACRYLIC         X         \$1.75           1/1/3/2009 12:13:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.00           3/16/2010 12:13:00 PM         378         87         255 DATSUN CAR SERVICE         X         \$3.00           3/16/2010 12:13:00 PM         378         87         255 DATSUN CAR SERVICE         X         \$3.00           3/16/2010 12:13:00 PM         378         87         255 DATSUN CAR SERVICE         X         \$3.00           3/16/2010 12:13:00 PM	Driver Name:Alan Adams Date Inv # Dispatch # Cust # Name Action Item C.O.D. Charge
ate         Inv # Dispatch # Cust # Name         Action Item C.O.D.         Charge           1/4/2008 81:46:00 AM         139         72         250 AMERICAN ACRYLIC         X         \$1.75           1/2/2008 31:56:00 PM         1759         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           1/2/2008 31:56:00 PM         1769         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$3.00           1/2/2008 31:56:00 PM         1760         72         254 CONTINENTAL RADIATOR         X         \$3.00           1/2/2009 10:28:00 AM         156         79         256 DIETERS V W REPAIR         X         \$1.75           1/3/2009 10:10:00 AM         158         79         250 AMERICAN ACRYLIC         X         \$1.75           1/3/2009 10:13:00 AM         3591         63         250 AMERICAN ACRYLIC         X         \$1.75           1/3/2009 12:13:00 PM         3609         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.00           1/3/2010 12:13:00 PM         3787         87         255 DATSUN CAR SERVICE         X         \$3.50           1/16/2010 12:13:00 PM         3789         87         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           1/16/2010 12:13:00 PM         37	Date         Inv # Dispatch # Cust # Name         Action Item C.O.D.         Charge           6/4/2008         139         72         250 AMERICAN ACRYLIC         X         \$1.75           6/2/2008         356:00 PM         1759         72         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           6/2/2008         356:00 PM         1760         72         254 CONTINENTAL RADIATOR         X         \$3.00           3/2/2009         10:28:00 AM         156         79         256 DIETERS V W REPAIR         X         \$1.85           3/2/2009         10:01:00 AM         158         79         250 AMERICAN ACRYLIC         X         \$1.75           1/1/3/2009         10:13:00 AM         3591         83         250 AMERICAN ACRYLIC         X         \$1.75           1/2/3/2009         12:12:00 PM         369         84         401 FULL BLOWN TEST ACCOUNT NAME LINE12         X         \$3.00           3/16/2010         12:12:00 PM         378         87         255 DATSUN CAR SERVICE         X         \$3.50           3/16/2010         12:13:00 PM         378         87         252 CHUCK & SAMS AUTOMOTIVE         X         \$3.50           3/16/2010         12:13:00 PM         378         87         252 CHU	Date Inv # Dispatch # Cust # Name Action Item C.O.D. Charge
127/2008 3:56:00 PM     1759     72     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       127/2008 3:56:00 PM     1760     72     254 CONTINENTAL RADIATOR     X     \$3.00       12/2009 10:28:00 AM     156     79     256 DIETERS V W REPAIR     X     \$1.85       3/2009 10:10:00 AM     158     79     250 AMERICAN ACRYLIC     X     \$1.75       1/3/2009 10:13:00 AM     3591     83     250 AMERICAN ACRYLIC     X     \$3.00       1/3/2009 2:13:00 PM     369     84     401 FULL BLOWN TEST ACCOUNT NAME LINE12     X     \$3.00       1/6/2010 12:12:00 PM     3787     87     255 DATSUN CAR SERVICE     X     \$1.75       1/6/2010 12:13:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       1/6/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/6/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/6/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/6/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/6/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/6/	6/27/2008 3:56:00 PM       1759       72       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         6/27/2008 3:56:00 PM       1760       72       254 CONTINENTAL RADIATOR       X       \$3.00         3/2/2009 10:28:00 AM       156       79       256 DIETERS V W REPAIR       X       \$1.85         3/2/2009 10:01:00 AM       158       79       256 OIMERICAN ACRYLIC       X       \$1.75         11/13/2009 10:13:00 AM       3591       83       250 AMERICAN ACRYLIC       X       \$1.75         12/3/2009 21:3:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010 12:12:00 PM       3787       75       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010 12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.50         3/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$3.50         3/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         Total Dispatches:       5       Total Commission: \$22.35       Total Commission: \$22.35	6/4/2008 8:46:00 AM 139 72 250 AMERICAN ACRYLIC X \$1.75
1/27/2008 3:56:00 PM       1760       72       254 CONTINENTAL RADIATOR       X       \$3.00         1/2/2009 10:28:00 AM       156       79       256 DIETERS V W REPAIR       X       \$1.85         3/2009 10:10:00 AM       158       79       256 DIETERS V W REPAIR       X       \$1.75         3/2009 10:10:00 AM       3591       63       250 AMERICAN ACRYLIC       X       \$1.75         1/13/2009 10:13:00 AM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         1/0/2010 12:12:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         1/0/2010 12:12:00 PM       3787       87       255 DATSUN CAR SERVICE       X       \$3.50         1/16/2010 12:13:00 PM       3788       67       255 DATSUN CAR SERVICE       X       \$3.50         1/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         0atal Dispatches:       5       Total Commission: \$22.35       \$2.50	6/27/2008 3:56:00 PM     1760     72     254 CONTINENTAL RADIATOR     X     \$3.00       3/2/2009 10:28:00 AM     156     79     256 DIETERS V W REPAIR     X     \$1.85       3/2/2009 10:01:00 AM     158     79     250 AMERICAN ACRYLIC     X     \$1.75       1/13/2009 10:13:00 AM     3591     83     250 AMERICAN ACRYLIC     X     \$1.75       12/3/2009 21:3:00 PM     3699     84     401 FULL BLOWN TEST ACCOUNT NAME LINE12     X     \$3.00       3/16/2010 12:13:00 PM     3787     87     255 DATSUN CAR SERVICE     X     \$3.50       3/16/2010 12:13:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       3/16/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       Total Dispatches:     5     Total Commission: \$22.35	
1/2/2009 10:28:00 AM       156       79       256 DIETERS V W REPAIR       X       \$1.85         3/2009 10:01:00 AM       158       79       256 DIETERS V W REPAIR       X       \$1.75         1/13/2009 10:01:00 AM       158       79       250 AMERICAN ACRYLIC       X       \$1.75         1/13/2009 10:13:00 AM       3591       83       250 AMERICAN ACRYLIC       X       \$1.75         1/13/2009 10:13:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         1/2/2010 12:12:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         1/1/2/2010 12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.50         1/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         1/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         0tal Dispatches:       5       Total Commission: \$22.35       Total Commission: \$22.35       Total Commission: \$22.35	3/2/2009       10:28:00 AM       156       79       256 DIETERS V W REPAIR       X       \$1.85         3/2/2009       10:01:00 AM       158       79       250 AMERICAN ACRYLIC       X       \$1.75         11/13/2009       10:13:00 AM       3591       83       250 AMERICAN ACRYLIC       X       \$1.75         12/3/2009       10:13:00 AM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010       12:12:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010       12:13:00 PM       3788       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010       12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.50         3/16/2010       12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         Total Dispatches:       5       Total Commission: \$22.35	6/27/2008 3:56:00 PM 1759 72 252 CHUCK & SAMS AUTOMOTIVE X \$2.00
(3)2009 10:01:00 AM     158     79     250 AMERICAN ACRYLIC     X     \$1.75       (1)3)2009 10:13:00 AM     3591     83     250 AMERICAN ACRYLIC     X     \$1.75       2/3)2009 2:13:00 PM     3609     84     401 FULL BLOWN TEST ACCOUNT NAME LINE12     X     \$3.00       1/10/2010 12:12:00 PM     378     87     250 AMERICAN ACRYLIC     X     \$1.75       1/10/2010 12:12:00 PM     378     87     255 DATSUN CAR SERVICE     X     \$3.50       1/10/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       total Dispatches:     5     Total Commission     \$22.35	3/3/2009 10:01:00 AM       158       79       250 AMERICAN ACRYLIC       X       \$1.75         11/13/2009 10:13:00 AM       3591       83       250 AMERICAN ACRYLIC       X       \$1.75         12/3/2009 2:13:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010 12:13:00 PM       378       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010 12:13:00 PM       378       87       255 DATSUN CAR SERVICE       X       \$3.50         3/16/2010 12:13:00 PM       378       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         Total Dispatches:       5       Total Commission       \$2.53	6/27/2008 3:56:00 PM 1760 72 254 CONTINENTAL RADIATOR X \$3.00
1/13/2009     10:13:00 AM     3591     83     250 AMERICAN ACRYLIC     X     \$1.75       2/3/2009     2:13:00 PM     3609     84     401 FULL BLOWN TEST ACCOUNT NAME LINE12     X     \$3.00       1/10/2010     2:12:00 PM     3787     87     250 AMERICAN ACRYLIC     X     \$1.75       1/10/2010     1:2:12:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       1/16/2010     1:2:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/16/2010     1:2:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       1/16/2010     5     Total Commission: \$22.35	11/13/2009 10:13:00 AM       3591       83       250 AMERICAN ACRYLIC       X       \$1.75         12/3/2009 2:13:00 PM       3609       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010 12:13:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010 12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.50         3/16/2010 12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         Total Dispatches:       5       Total Commission: \$22.35	
2/3/2009 2:13:00 PM     3609     84     401 FULL BLOWN TEST ACCOUNT NAME LINE12     X     \$3.00       1/16/2010 12:12:00 PM     3787     87     250 AMERICAN ACRYLIC     X     \$1.75       1/16/2010 12:13:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       1/16/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       0tal Dispatches:     5     Total Commission: \$22.35	12/3/2009       2:13:00 PM       369       84       401 FULL BLOWN TEST ACCOUNT NAME LINE12       X       \$3.00         3/16/2010       12:12:00 PM       3787       87       250 AMERICAN ACRYLIC       X       \$1.75         3/16/2010       12:13:00 PM       3788       87       255 DATSUN CAR SERVICE       X       \$3.00         3/16/2010       12:13:00 PM       3789       87       252 CHUCK & SAMS AUTOMOTIVE       X       \$2.00         Total Dispatches:       5       5       5       5       5       5	
16/2010     12:12:00 PM     3787     87     250 AMERICAN ACRYLIC     X     \$1.75       16/2010     12:13:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       16/2010     12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       total Dispatches:     5     5     5     5     5     5	3/16/2010 12:12:00 PM     3787     87     250 AMERICAN ACRYLIC     X     \$1.75       3/16/2010 12:13:00 PM     3788     87     255 DATSUN CAR SERVICE     X     \$3.50       3/16/2010 12:13:00 PM     3789     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       Total Dispatches:     5     5     5     5     5	
V16/2010         12:13:00 PM         3788         87         255 DATSUN CAR SERVICE         X         \$3.50           (16/2010         12:13:00 PM         3789         87         252 CHUCK & SAMS AUTOMOTIVE         X         \$2.00           tatal Dispatches:         5         Total Commission: \$22.35         \$252	3/16/2010     12:13:00 PM     378     87     255 DATSUN CAR SERVICE     X     \$3.50       3/16/2010     12:13:00 PM     378     87     252 CHUCK & SAMS AUTOMOTIVE     X     \$2.00       Total Dispatches:	
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Computer Systems	gue Computer Systems	Total Dispatches: 5 Total Commission: \$22.35
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# Cost By Customer Report

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Cost By Customer Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



Cost Analysis By Customer Report           Customer: 255 - DATSUN CAR SERVICE           Date         Inv ≠ Dispatch ≠ Driver         Sell         Cost Gross Profit \$ Gross Profit % Minutes Delivery Cost Net Profit \$ Net Profit % 11/2/2011 1:10:00 PM 4219         97 Craig Smith 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           12/8/2011 1:45:00 PM 4225         99 Paul Williams         23.35         13.03         10.32         44.20         5         1.73         8.59         36.77           12/8/2011 1:45:00 PM 4230         99 Paul Williams         5.84         4.46         1.38         23.63         5         1.73         -6.05           Totals         215.40 141.48         73.92         34.32         25         8.67         65.25         30.29	elivery Tracking System							e	Deli	SYSTEM
Customer: 255 - bts:           Inv ≠ Dispatch ≠ Drive         Sel         Cost         Sel is is is interval in the series of the series in the series of the se	Map View Drivers	Undispatched Delivery Items	Current Dispatches	Unret Deliver,	urned / Items		Reports	Setup	1	
Date         Inv # Dispatch # Driver         Sel         Cost         Gross         Profit \$ Gross         Profit \$ Minutes Delivery         Cost Net Profit \$ Net Profit \$         Net Profit \$ Net Profit \$           11/2/2011         1:1:0:00 PM 4219         97 Craig Smith         186.21         123.9         62.22         33.41         15         5.00         57.02         30.62           12/8/2011         1:45:00 PM 4225         99 Paul Williams         23.5         13.03         10.32         44.20         5         1.73         8.59         36.77           12/8/2011         1:45:00 PM 420         99 Paul Williams         5.84         4.46         1.38         23.63         5         1.73         -0.35         -6.05           Totals         215.4         14.48         73.92         34.32         25         8.67         65.25         30.29	Cost Analysis By Customer Repo	t								
11/2/2011         1:1:0:00 PM         4219         97 Craig Smith         186.21         123.99         62.22         33.41         15         5.20         57.02         30.62           12/8/2011         1:45:00 PM         4225         99 Paul Williams         23.35         13.03         10.32         44.20         5         1.73         8.59         36.77           12/8/2011         1:45:00 PM         4230         99 Paul Williams         5.84         4.46         1.38         23.63         5         1.73         -0.35         -6.05			Cost Gross Profit \$ Gr	oss Profit % Mi	nutes Deliv	erv Cost Ne	et Profit \$ Ne	t Profit %		
12/8/2011 1:45:00 PM 4225       99 Paul Williams 23.35 13.03       10.32       44.20       5       1.73       8.59       36.77         12/8/2011 1:45:00 PM 4230       99 Paul Williams 5.84       4.46       1.38       23.63       5       1.73       -0.35       -6.05         Totals       215.40 141.48       73.92       34.32       25       8.67       65.25       30.29										
12/8/2011 1:45:00 PM 4230       99 Paul Williams       5.84       4.46       1.38       23.63       5       1.73       -0.35       -6.05         Totals       215.40       141.48       73.92       34.32       25       8.67       65.25       30.29										
Totals         215.40 141.48         73.92         34.32         25         8.67         65.25         30.29										

### Cost By Driver Report

- Within the *Reports* screen, left click on the down arrow selection list displayed below the *Reports* section of the screen.
- Left click on the *Cost By Driver Report* menu option.
- When all the filtering option have been set, left click on the *Run Report* button.



aur Drivers Undispatched Dispatch and Palvery Items Dispatch as Sell Cost Gross Profit \$ Gross	Unduzzatched Delivery. Items         Current Dispatches         Unreturned Delivery. Items         Reports         Satur         Heir           Cost Analysis By Driver Report           Driver: Bob Smith           Date         Dispatch Customer # Name         Sell         Cost         Gross Profit \$ Gross Profit % Minutes Delivery. Cost Net Profit \$ Net Profit % 1/29/2011 7:50:00 AM         98 250         AMERICAN ACRYLIC         98.55         67.55         31.00         31.46         10         3.47         27.53         27.94           Totals         98.55         67.55         31.00         31.46         10         3.47         27.53         27.94           Driver: Craig Smith           Dispatch Customer # Name         Sell         Cost         Gross Profit \$ Gross Profit % Minutes Delivery. Cost Net Profit \$ Net Profit \$ Net         01/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62											Ċ	ROY
Dispatch Customer ≠ Name         Sell         Cost         Gross         Profit \$ Gross         Profit \$ Minutes         Delivery         Cost Net         Profit \$ Net	Driver: Bob Smith         Date         Dispatch Customer ≠ Name         Sell         Cost         Gross         Profit<%	View	Drivers	<u>Undispate</u> Delivery It	hed ems	<u>Current</u> Dispatches		<u>Unretur</u> Delivery I	ned items	Rep	orts	Setup	
Date         Dispatch Customer # Name         Sell         Cost         Grost         Profit         % Initute         Delivery         Cost Net         Profit         % Net	Date         Dispatch Customer ≠ Name         Sell         Cost         Goss         Profit \$ Gross         Profit \$ Minutes         Deliver         Cost Net         Profit \$ Net         Profi	Cost Anal	ysis By Driver Repo	ort									
11/29/2011 7:50:00 AM       98 250       AMERICAN ACRYLIC       98.55       67.55       31.00       31.46       10       3.47       27.53       27.94         Totals       98.55       67.55       31.00       31.46       10       3.47       27.53       27.94         Driver: Craig Smith         Date       Dispatch Customer # Name       Sell       Cost       Gross Profit \$ Gross Profit % Minutes Delivery       Cost Net Profit \$ Net Profit %         11/2/2011 1:10:00 PM       97 255       DATSUN CAR SERVICE 186.21 123.99       62.22       33.41       15       5.20       57.02       30.62         Totals	11/29/2011 7:50:00 AM       98 250       AMERICAN ACRYLIC       98.55       67.55       31.00       31.46       10       3.47       27.53       27.94         Totals       98.55       67.55       31.00       31.46       10       3.47       27.53       27.94         Dispatch Customer # Name       Sell       Cost       Gross Profit & Gross Profit & Minutes Delivery       Cost Net Profit &												
Totals         98.55         67.55         31.00         31.46         10         3.47         27.53         27.94           Driver: Craig Smith         Dispatch Customer # Name         Sell         Cost         Gross Profit \$ Gross Profit \$ Minutes Delivery Cost Net Profit \$ Net Profit \$ 11/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62	Totals         98.55         67.55         31.00         31.46         10         3.47         27.53         27.94           Driver: Craig Smith         Dispatch Customer # Name         Sell         Cost         Gross         Profit \$ Gross         Profit \$ Gross         Profit \$ Gross         Profit \$ Minutes         Deliver V Cost Net         Profit \$ Net         Profit \$ Net           11/2/2011         11:01:00 PM         97.255         DATSUN CAR SERVICE 186.21         123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21         123.99         62.22         33.41         15         5.20         57.02         30.62												
Driver: Craig Smith         Sell         Cost         Gross Profit \$ Gross Profit % Minutes Delivery Cost Net Profit \$ Net Profit %           Date         Dispatch Customer ≠ Name         Sell         Cost         Gross Profit \$ Gross Profit % Minutes Delivery Cost Net Profit \$ Net Profit %           11/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62	Driver: Craig Smith         Dispatch Customer # Name         Sell         Cost         Gross Profit \$ Cross Profit % Minutes Delivery Cost Net Profit \$ Net Profit %           11/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62		11 7:50:00 AM	50 250	AMERICAN ACK								
Date         Dispatch Customer # Name         Sell         Cost         Gross         Profit         % Minutes         Delivery         Cost         Net         Profit         % Net	Date         Dispatch Customer # Name         Sell         Cost         Gross         Profit \$ Gross         Profit % Minutes         Delivery         Cost         Net         Profit \$ Net         Profit %           11/2/2011         11:10:00 PM         97 255         DATSUN CAR SERVICE         186.21         123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21         123.99         62.22         33.41         15         5.20         57.02         30.62		raio Cosith			98.55	07.55	31.00	31.40	10	3.4/	27.53	27.94
11/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62	11/2/2011 1:10:00 PM         97 255         DATSUN CAR SERVICE 186.21 123.99         62.22         33.41         15         5.20         57.02         30.62           Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62			patch Customer #	# Name	Sell	Cost Gros	Profit \$ Gros	ss Profit % Mi	nutes Deliv	ery Cost N	et Profit \$ Ne	et Profit %
Totals 186.21 123.99 62.22 33.41 15 5.20 57.02 30.62	Totals         186.21 123.99         62.22         33.41         15         5.20         57.02         30.62												
e Computer Systems	gue Computer Systems					186.21 1	23.99	62.22	33.41	15	5.20	57.02	30.62